Federal Bureau of Prisons
United States Penitentiary Hazelton

Inmate Information Handbook

Inmate Mailing Address
United States Penitentiary
P.O. Box 2000
Bruceton Mills, WV 26525
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Executive Staff

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W. Odom      Associate Warden (Operations)
J. Bolyard      Associate Warden (Industries)
R. Hayes      Executive Assistant
B. Gilmore      Captain
T. Gustavsson      SFF Administrator

Department Heads/Supervisors

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C. T. Pulice   Case Management Coordinator
E. Kyler   Supervisory Chaplain
D. Lohr      Discipline Hearing Officer
D. Blakney   Supervisor of Education
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B. Henderson  Computer Services Manager
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D. Lemaster Unit Manager (A/B)
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Introduction

Welcome to Hazelton

The Attorney General of the United States has designated the United States Penitentiary - Hazelton, in Bruceton Mills, West Virginia, as the institution at which you will be confined for service of your sentence. As you are processed into this institution, you are given a copy of this booklet so you may learn about the institution, its policies, and procedures. In this booklet, you will find a statement of the rules of the institution, your right as an inmate, your responsibilities to yourself and others, acts which are prohibited by institutional policy, disciplinary actions which may be taken for violation of the rules, and other information which will help you in getting along while confined at this institution.

This booklet is not designed to answer all the questions you will have as you settle into the institution. It does give answers to many of the more common questions people have. If you need any information, which is not covered in this booklet, ask your counselor, case manager, unit manager, or unit officer. These individuals can explain the policies and procedures to you. If you need further information, copies of these policies are available in the Law Library located in the Education Department.

Confinement in any institution such as Hazelton is never a pleasant experience. Every attempt is made, however, to make this institution one in which each man has the opportunity to “make the most” of his time. It is important each inmate follow the rules of the institution in order that all may live in comparative harmony without fear, threats, or intimidation.

One of your primary rights is to conduct your own affairs in so far as they do not affect the rights of others. It is the responsibility of the administration and staff to insure each person is able to exercise this right to the fullest extent possible. Toward this end, the rules of the institution have been established, and they are for your protection, as well as, for the protection of others.

It is hoped your stay at Hazelton will be beneficial for you. The staff stands ready to assist you in any way possible to obtain your personal goals.

Terry O’Brien
Warden
Orientation

After review of all available records and careful consideration, all inmates will be assigned to a housing unit. Inmates cleared for general population are immediately released to their assigned units in population based upon available bed space. Newly committed inmates will be placed on a call-out to attend A&O lectures given by institution executive staff, institution department heads and the A&O staff. Inmates will not be given job assignments or be subject to routine programming without first being afforded the opportunity to attend A&O lectures, be given a basic medical exam, undergo educational, psychological screening and testing. A&O staff will be readily available to assist newly committed inmates in adjusting to confinement.

General Functions of Executive Staff

**Associate Warden of Programs** serves as the oversight and administrator for Correctional Programs, which includes: Correctional Services, Correctional Systems Department, Psychology, and Unit Management.

**Associate Warden of Operations** serves as the oversight and administrator for Institution Operations, which includes: Financial Management, Trust Fund, Human Resources, Facilities, Food Service, Health Services, and Safety.

**Associate Warden of Industries** serves as the oversight and administrator for UNICOR, Education, and Recreation.

**Executive Assistant** serves as the oversight and administrator for Religious Services and Computer Services.

**Camp Administrator** serves as the administrative head of general (Camp) Unit and oversees all unit programs and activities. He/She is a department head at the institution and has a close working relationship with other departments and personnel.

**Captain** serves as the Chief of Correctional Services.
General Functions of Unit Team Staff

**Unit Manager** is the administrative head of the general unit and oversees all unit programs and activities. He/She is a department head at the institution and has a close working relationship with other departments and personnel. The Unit Manager is the “Chairperson” of the team, reviews all team decisions, and chairs the Unit Disciplinary Committee.

**Case Manager** is responsible for all casework services and prepares classification material, progress reports, release plans, correspondence, and other materials relating to the inmate’s commitment. He/She is responsible to the Unit Manager on a daily basis. The Case Manager serves as a liaison between the inmate, the administration, and the community. The Case Manager is a frequent member of the Unit Disciplinary Committee.

**Counselor** provides counseling and guidance for inmates in their units, in areas of institutional adjustment, personal difficulties, and future plans. Counselors often make cell assignments, work assignments, and sanitation inspections. A counselor plays a leading role in all segments of the unit program and is a voting member of the Unit Team. The Counselor will visit inmate work assignments regularly and is the individual to approach for daily problems. Your counselor is the contact for the Administrative Remedy process in your housing unit. As a senior staff member, the Counselor provides leadership and guidance to other staff in the unit. The Counselor is a frequent member of the Unit Disciplinary Committee.

**Unit Secretary** performs clerical and administrative duties. In some situations, the Secretary may sit as a member of the Unit Team.

**Unit Officers** have direct responsibility for the day-to-day supervision of inmates and the enforcement of rules and regulations. They have safety, security, and sanitation responsibilities in the unit. Unit Officers are in regular contact with inmates and are jointly supervised by the Unit Manager, Operations Lieutenant, and the Captain (the Chief of Correctional Supervisor) during their unit assignment.

**Communications**
There will be a unit staff member available each day of the week and most evenings until 9:00 p.m. Open house hours for unit staff will be posted on the unit bulletin boards. The unit bulletin boards contain written communication of interest to inmates. Unit Managers will utilize town hall meetings at their discretion to foster improved communications.

**Program Reviews**
An inmate’s initial classification or program review (team) meeting will be held within four weeks of arrival. Subsequent program review meetings will be held every 90 to 180 days.
These are held by the Unit teams to review the inmate’s pursuit of program recommendations, program involvement, work assignments, transfers, custody, institutional adjustment, etc.

Town Hall Meetings
Unit town hall meetings are held periodically to make announcements and discuss changes in policy and procedures. Inmates are encouraged to ask pertinent questions of the staff and any guest speakers who are present. These questions should pertain to the unit as a whole, rather than personal questions or problems. Individual issues will be resolved by unit staff members during the regular working hours, which are posted in each unit. Each unit will conduct “Open House” on a daily basis from 10:00 a.m. - 11:00 a.m., and from 2:30 p.m. - 3:30 p.m. on a rotational basis as posted in the unit. When unit staff work weekends and/or late nights shifts, open house will be held at specified times.

Team Participation in Parole Hearing
The Case Manager prepares Progress Reports with input from the unit team and compiles other information in the inmate’s central file for presentation to the U.S. Parole Commission or other appropriate agencies. The inmate’s Case Manager will ordinarily be present at the inmate’s Parole Hearing. The Case Manager’s function at the hearing is to assist the Parole examiners, not as a staff representative for the inmate.

Treaty Transfers for Non-U.S. Inmates
Inmates who are not U.S. citizens may be eligible for a transfer to their home country to serve the remainder of their sentence. This is only possible for inmates whose country has a formal prisoner exchange treaty with the United States. The unit team is the source of information about these transfers, and can tell the inmate if their home country has signed this kind of agreement with the U.S., and if so, how to apply for transfer.

Access to Diplomatic Representatives
If you are a foreign national and wish to correspond with your diplomatic representative, contact your unit team, who will provide you with the address and/or telephone number in order for you to facilitate contact with your country of citizenship.

Daily Inmate Life

Sanitation
Each inmate is responsible for making his bed in accordance with regulations before work call (including weekends and holidays when he leaves the area). Each inmate is also responsible for maintaining the general sanitation of his personal living area by sweeping, mopping, and removing the trash. Cardboard boxes and other paper containers are not to be used for storage due to their combustible nature. Lockers must be neatly arranged inside and out. Toothpaste, toothbrushes, combs, razors, and soap are issued by the institution and are available in the laundry area for pickup, on your unit’s assigned day. Inmates may purchase name brand items
through the commissary. Linen and other laundry exchange hours and procedures will be posted in the unit and at laundry. Inmate are not permitted to have pictures or paper on cell walls, ceilings, lights, doors, windows, mirrors, or anywhere in the cells besides the inside of the locker and on the cork board. At no time will cell door or exterior windows be covered. Makeshift clothes lines and hangers are strictly prohibited.

**Showers**
Specific shower times are listed in the Unit Rules and Regulations and will be posted on the Unit Bulletin Board. During the counts, you may not be in the shower area. Take this rule into account when you start to shower. Monday through Friday, only one shower will be open on each range, for cleaning purposes. Be sure to pick up your dirty clothes. Food Service Workers and others with irregular work shifts may shower during the day as long as showering does not interfere with the cleaning of the unit.

**Haircuts and Grooming**
Haircuts and hair care services are authorized in the barber shop only. Hours of operation will be posted in each of the housing units and the barber shop. Those inmates wishing to receive a haircut will complete a Cop-Out addressed to the barber shop. The inmate’s name, number, housing unit, and work assignment must be included on the Cop-Out. Once the Cop-Out is received, the inmate will be placed on the callout sheet for a pre-designated appointment time for the haircut. You must have your I.D. card with you or access to the barber shop will be denied. No personal items such as gym bags, books, or radios will be allowed into the barber shop area. There will be no restriction on the length of hair as long as it is neat and clean. Inmates may not wear wigs or artificial hairpieces.

**Personal Property Limits**
To ensure that excess personal property does not pose a fire hazard or impair staff searches, items which may be retained by an inmate are limited for sanitation and security reasons. The list is not all-inclusive, but it is a guide to the kind of items an inmate may be authorized. The list will be found on the unit bulletin board.

**Storage Space**
Storage space consists of an individual locker. Locks may be purchased in the institution commissary. The amount of personal property allowed each inmate is limited to those items which can be neatly and safely placed in the space designated. Under no circumstance will any materials be accumulated to the point where they become a fire, security, or housekeeping hazard.

**Clothing**
Civilian clothing of any type (except athletic apparel) is not authorized. A limited number of personal sweatshirts and sweat pants (purchased in BOP commissaries) may be permitted. Individual wash cloths and towels are issued to inmates. Authorized footwear might include:
one pair of steel-toed safety shoes, one pair of shower shoes, one pair of slippers, and two pairs of tennis shoes. All footwear will be placed under the bed.

Each inmate is to present himself in a clean, acceptable manner of dress in all areas of the institution. Inmates may go to the morning and evening meals during the week and all meals on weekends and holidays in recreational attire. Inmates will be in work uniform for the noon meal Monday through Friday. Inmates in the units will be dressed in inmate uniforms, shorts and shirt, or sweats. Shower shoes and Doo-Rags are only permitted in the units and are not worn outside of the housing unit. Skull caps will not be worn anywhere but the housing unit and outside areas. During periods of movement on workdays (7:30 a.m. through 3:30 p.m.), the full inmate uniform, including the uniform shirt will be worn. All shirts will be tucked in and buttoned at all times, except in the housing units and recreation areas. Shirts may not be worn with the collar turned up, collar rolled down, or sleeves in a one up, one down fashion. Uniform shirts may not be worn with sweat pants or shorts. T-shirts may be worn as an outer garment only during the designated period from June 1st - September 1st, except in the Visiting Room. Pants cannot be worn below hips in a baggy fashion. Pant legs are not permitted to be bloused, cuffed, or tucked inside shoes. Waistbands may not be pleated and pockets may not be pulled inside out. Belts are optional, except for the Visiting Room. All inmate work details will be required to wear safety shoes while on the job. Inmates with foot problems must receive authorization from Health Services to wear soft shoes on the job.

No undergarments are to be worn as an outer garment. Thermal underwear may not be worn under shorts, but may be worn under short sleeve shirts. Coats may not be worn inside out and Athletic clothing may not be baggy or inside out. Only headgear issued by the institution, sold in the commissary, or approved by Religious Services is permitted. Baseball style hats will only be worn with the sun visor pointed forward. Hats are not permitted in the corridor or dining hall, unless approved by Religious Services. Sleeveless shirts are also not permitted in the dining hall. All non-prescription sunglasses must be removed inside of all buildings. All inmates will be dressed in the proper attire before departing the housing unit.

**Special Purchase Items**
Special Purchase items will be authorized only to the point where they can be contained in the storage area provided for personal property.

**Legal Materials**
Inmates are allowed to maintain legal materials and supplies (not to exceed a locally established limit) in their locker. Legal material must be stored in your locker. If an inmate has current legal material that exceeds the allowable limit, he can submit a Cop-Out to the Unit Manager to request more storage.
**Commissary Items**
The total value of an inmate’s accumulated Commissary items (excluding special purchases) will be limited to the monthly dollar amount as outlined by policy. In addition, an inmate will be authorized to have (60) first class stamps in his possession.

**Food Storage**
Food items that are left open create a health hazard. These items must be properly sealed at all times. Items not stored in original containers are considered contraband. Empty jars may not be used as drinking containers and are to be thrown away.

**Letters, Books, Photographs, Newspapers, and Magazines**
An inmate will be limited to five books (excluding religious, legal, and educational), three newspapers and five magazines which can be stored in the foot locker provided in each cell/cubicle. Cork boards are provided to each inmate for displaying pictures. Nothing is to be tacked, stapled, or taped to any surface other than the cork board.

**Sports and Musical Equipment**
Sports and musical equipment will be limited to those items authorized and sold in the Commissary.

**Radios and Watches**
An inmate may not own or possess more than one (1) approved radio and/or watch at any time. Proof of ownership through appropriate property receipts will be required. Radios and watches may not have a value which exceeds the locally established limits. Radios with a tape recorder and/or tape players are not authorized. Radios and watches will be inscribed with the inmate’s registration number. Only Walkman-type radios are permitted and headphones are required at all times. While an inmate is in holdover status he may not purchase or possess a radio or watch. Inmates may not give any items of value to other inmates, i.e., radio, watch, shoes, or commissary items.

**Jewelry**
Inmates may have a plain wedding band without stones and, with prior approval, a religious medal without stones. The value of jewelry will not exceed $100.00.

**Quarters Rules**
To maintain the orderly running of the unit, rules and regulations have been established. Unit Officers inspect rooms daily to minimize maintenance costs, permit uniform inspection, search procedures, and to maintain orderly, congregate living.

All beds are to be made in military style by 7:30 a.m. If a cell or room is not acceptable, corrective action, including incident reports, can be expected.
Orderlies are responsible for the unit sanitation. However, everyone is responsible for cleaning up after themselves. Trash and wastebaskets are to be emptied prior to 7:30 a.m. each day. At no time will a mattress be removed from the bunk and placed on the floor.

Showers are available every day; however, inmates may not be in the shower during their assigned work time or during an official count. Food Service Workers and others with irregular work shifts may shower during the day, as long as showering does not interfere with the cleaning of the unit or an official count.

Steel-toed safety shoes must be worn to all work assignments, to include unit orderly positions. Sneakers are not to be worn by inmates to their work assignments. Boots or sneakers may be worn in the dining room area; however, no open-toe shoes are permitted.

**Unit Meal Rotation**
Units will be called on a rotating basis to the dining hall. The rotation is three units from the Red Corridor and then three units from the Blue Corridor, or vice versa. The rotation will be based upon the needs of the institution. Once your unit is called to mainline, you are expected to follow the established rules, including: the dress code, corridors, and compound. After the “Dining hall is closed” announcement is made, you are expected to exit the dining hall. Any inmate foundlingering in the dining hall will be subject to disciplinary action.

**Smoking Policy**
USP/SCP Hazelton is a smoke free /tobacco free facility.

**Wake-up**
Wake-up for all inmates is 6:00 a.m. on weekdays, and 7:00 a.m. on weekends and holidays. The unit is called to breakfast by the Correctional Supervisors.

**Clothing Exchange & Laundry**
All issued clothing, linen, towels, etc., are exchanged on a one-for-one basis at the Laundry Room. The schedules for exchange are posted on unit bulletin boards. Washers and dryers are provided at no cost for inmates to do their own laundry in the housing unit. The unit laundry room will open daily from 6:00 a.m. until unit lockdown. Damage to these machines will lead to removal of the machine and/or disciplinary action.

**Money Matters**
All funds being sent to inmates at USP/SCP Hazelton must be sent to the National Lock Box location at the following address:
Federal Bureau of Prisons
Inmate Name
Inmate Register Number
Post Office Box 474701
Des Moines, Iowa 50947-0001
The institution mail room will not accept funds received from outside the institution. Any funds received will be returned to the sender with specific directions on how to send the funds to the National Lock Box location.

In order to ensure that funds are processed without delay to the inmate’s Trust Fund account, the following directions must be adhered to:

**Deposits to Accounts**
Deposits to Commissary accounts from outside sources will be processed through the mail (check or money order must include the inmate’s name and register number), or cash (not recommended), of which there is no waiting period for postal money orders to be posted on the inmate’s account. All other types of domestic checks and Western Union money grams will be held for at least fifteen (15) days before being posted to the inmate’s account. All non-domestic or foreign checks will be held for (60) days before being posted.

The inmate name and register number must be printed on all money orders; U.S. Treasury, state and local government checks; and any foreign negotiable instruments payable in U.S. Currency. Instruct your friends and families sending money not to enclose cash, personal checks, letters, pictures or any other items in the envelope. Their name and address must appear on the upper left hand corner of the envelope to ensure that the funds can be returned to the sender in the event that they cannot be posted to the inmate’s account.

**Commissary**
Inmate funds are retained by the institution in a trust fund account. Inmates may initiate or complete a BP-199 to withdraw money for family support, to purchase publications or for other approved purposes. Accumulated institutional earnings and monies sent from outside sources are given to the inmate upon release or may be mailed to the inmate’s home. Borrowing Commissary items from other inmates is not allowed. Special purchase items such as tennis shoes, gym clothes, sweat suits, and radios require a form completed by the inmate and routed to Commissary.

**Spending Limitations**
Inmates are permitted to spend up to $320.00 each month, which does not include stamps or funds transferred from commissary to the inmate telephone account. Inmates will be advised of the current spending limit during A&O. Once a month, each inmate’s account is “validated” that is, the spending period begins with validation.

**Commissary Fund Withdrawals**
If you desire to send money home, to your bank, to a local bank, or to purchase a United States Savings Bond, your Unit Manager has the appropriate forms for you to utilize for these purposes. Any funds you authorize to be withdrawn from your account will be sent out in the form of a United States Treasury Check from the United States Treasury Disbursing Office in Austin, Texas.
Financial Responsibility Program
Bureau of Prisons Policy requires all inmates with lawful financial obligations to make payments toward satisfaction of these obligations. Financial obligations may include restitution, fines, education loans, child support, alimony, etc. At initial classification, your unit team will discuss your particular obligations, if any, and establish a payment contract. Your refusal to participate in this important program may impact you negatively during confinement.

Security Procedures

Counts
It is necessary for staff to count inmates on a regular basis; the inmates must be seen even if the inmate must be awakened. While count procedures and unit design may vary from one institution to another, generally the way count procedures are conducted is the same. When a count is announced, inmates will return to their assigned cell/cubicle where they are to remain quietly until the count is cleared. No talking, use of radios, or movement will be tolerated during the taking of count. Official counts will ordinarily be conducted at 12:00 a.m. (midnight), 3:00 a.m., and 5:00 a.m., 10:00 a.m. (on weekends and holidays), 4:00 p.m. and 9:00 p.m. The 10:00 a.m., 4:00 p.m., and 9:00 p.m. counts are mandatory stand-up counts and all inmates are required to be standing at their bedside during those counts. Other counts can occur during the day and evening. Staff will take disciplinary action if an inmate is not in his assigned area during a count. Disciplinary action will also be taken against an inmate for leaving an assigned area before the count has cleared or for interfering with the count process.

Lock-Down Census Counts
At any time a Lock-Down Census may occur and will be announced by staff on the institution P.A. system. In such instances, inmates will cease all movement and report to the nearest staff member. There will be no movement and all scheduled call-outs will be rescheduled. When the Lock-Down Census is cleared, normal operations will resume.

Bed Book Counts
In the event a bed book count is announced, inmates will be required to state their name, give their register number and show their inmate identification card to the counting staff member.

AM/PM Census
During the AM/PM census you are required to report to the nearest staff member for accountability purposes. If you are in the housing unit, you are expected to return to your cell so the AM/PM Census can be completed.

Controlled Movements
Movement throughout the institution will be regulated by a procedure called controlled movement. The purpose of controlled movement is to ensure the movement of inmates is orderly. Controlled movements at this institution will be in effect during working and non-
working hours. Each movement is conducted in two separate segments, the Blue side movement and the Red side movement. The beginning and end of each movement will be announced over the institution public address system. When the move has closed you are expected to have cleared the corridors and not to linger. All movement to Call-outs will be on the controlled movement period.

**Contraband**
Contraband is defined as ANY item not authorized or issued by the institution, received through unapproved channels, or not purchased through Commissary. All staff are alert to the subject of contraband and make efforts to locate, confiscate, and report contraband in the institution. Each inmate is responsible for all items found in their assigned living area and should immediately report any unauthorized item to the Unit Officer. Any item in an inmate’s personal possession must be authorized and a record of the receipt of the item should be kept in the inmate’s possession. Inmates may not purchase radios or other items from other inmates. Items purchased in this manner are considered contraband and will be confiscated. Approved or issued items which have been altered are considered contraband. Altering or damaging government property is a violation of institution rules and the cost of the damage will be levied against the violator.

**Shakedowns**
Any staff member may search an inmate’s room to retrieve contraband or stolen property. Inmates **WILL NOT** be present when their rooms are inspected. The property and living area will be left in the same general conditions as found. These inspections will be random and unannounced. Inmates are responsible for all contraband found inside their cell.

**Drug Surveillance**
The Bureau operates a drug surveillance program that includes mandatory random testing, as well as testing of certain categories of inmates. If a staff member orders an inmate to provide a urine sample for this program, and the inmate does not do so, that inmate will be subject to an incident report.

**Alcohol Detection**
A program for alcohol surveillance is in effect at all institutions. Random samples of the inmate population are tested on a routine basis, as well as those suspected alcohol use. A positive will result in an incident report. Refusal to submit to the test will result in an incident report.

**Weapons**
Each inmate is responsible for all items found in their assigned living area and should immediately report any unauthorized item to the Unit Officer. Inmates found in possession of a weapon or weapons material will be subject to disciplinary action, to include prosecution.
Fire Prevention and Control
Fire prevention and safety are everyone’s responsibility. Piles of trash or rags in closed areas, combustible materials, items hanging from fixtures or electrical receptacles, or other hazards cannot and will not be tolerated. Fire drills will be conducted on a regular basis.

Inmate Emergency Procedures
During an emergency response by staff, all inmate traffic is to cease at all locations. If indoors, inmates will brace themselves against the nearest wall and remain silent. Should inmates find themselves on the recreation yard and compound during an emergency, they will immediately lie face down on the ground and remain silent, inmates who fail to do so may be deemed as having either involvement or attempting to hinder staff in their response. These individuals can expect immediate placement in the administration detention pending disciplinary action.

Programs and Services

Job Assignments
All inmates are expected to maintain a regular job assignment. Many job assignments are controlled through the Inmate Performance Pay System, which provides monetary payment for work. These might include work in the areas of Food Service, Landscape, or Facilities Department in the maintenance shops. Inmates may at any time be instructed to provide general unit housekeeping duties, regardless of work assignment.

Food Service
Inmates are provided nutritious, appealing meals in all Bureau institutions. Self-service meal operations for general population inmates may include features such as salad bars, special diet options, and pork-free meal programs. Specific approval procedures for special diets vary from institution to institution, and unit staff can explain them. No meat alternative meals are also available. Food Service provides the Religious Diets Program. Placement in this program is by the Chaplain only. Inmates in the Special Housing Unit also receive a balanced, nutritious diet. Except for any approved special diets, inmates in SHU will receive the same diet as inmates in the general population. Inmates are not permitted to take any items into the USP Dining Hall, to include cups and laundry bags. Removal of food from the dining room is not permitted, there will be no exceptions.

Education Programs
The educational curricula at USP Hazelton are designed to provide flexible education programs upon the philosophy that personal responsibility on the part of each student is essential for “real learning” to occur. Individualized competency-based instruction is available to each student. Students progress at their own pace, while completing behavioral objectives as prescribed by the teachers. The Education Department promotes a learning experience supported by academic, comprehensive occupational and vocational program offerings. It is
with this learning experience in mind that staff are committed to assist each inmate in attaining their own personal educational and occupational goals.

In fulfilling its function as a center of learning, the USP Hazelton Education Department offers programs and services in the following areas: Literacy (GED), English as a Second Language (ESL), Post-Secondary Education (College Correspondence), Vocational Education Programs, Parenting, Adult Continuing Education (ACE) and Career Counseling/Pre-Release (RPP).

**UNICOR**
It is the mission of the Federal Prison Industries UNICOR to provide meaningful employment opportunities to inmates. The UNICOR factory at USP Hazelton has three product lines; Army Combat Uniforms (ACU) Trousers, Diplomatic Bags and GSA Tarps. UNICOR is a voluntary work assignment. Inmates must submit a cop-out to UNICOR to request placement on the UNICOR waiting list.

**Law Library**
The law library offers a wide variety of legal materials. Forms are available for legal documents such as: Power of Attorney, Informal Affidavit, Habeas Corpus Petitions, and Freedom of Information Act applications. Also located in the law library are typewriters and clerical supplies for use in preparing legal work. Typewriters will be available for typing legal materials ONLY. Typing Ribbon, Correction Tape, and Print Wheels may be purchased in the commissary for the typewriters use. An inmate copier is also available in the library. Debitek copy cards may be purchased in the commissary for personal copies at a rate of $0.13 per copy. Office staff will NOT provide legal copies to inmates; indigent or other inmates unable to pay for legal copies are to make requests to their Unit Manager or Unit Team for assistance.

Access to the computer or electronic law library will be granted after the following conditions: submitting a request (Inmate Request to Staff) to education staff, and completing an initial ACE class on system operation.

Please see rules and regulations section of the Education Department Handbook, or the library bulletin board, for additional rules, as well as hours of operation.

**Leisure Library**
The Education Department maintains a Leisure Library in the Education Department which is available to the general population. Contained within this inventory are: reference books (i.e., encyclopedias, dictionaries, medical encyclopedias, college listings and synopsis, recent volumes of “Books in Print” etc.). These reference books are available for use within the Resource Library. Magazines and newspapers are available and must be checked out with an inmate I.D. At NO time will magazines and/or newspapers be allowed out of the Library.

Leisure reading books are available to the population to check out for a two (2) week period. Due to the limited space and to maintain control of these materials, listings of these books are
posted throughout the library. The Leisure Library contains excellent choices for the inmates’ reading enjoyment. Included in the library are best sellers, westerns, classics, mysteries, self-help books, paperbacks, and a Spanish section. Both Spanish and English periodicals can be checked out from the library clerk to be reviewed in the designated reading. An inter-library loan program is made available through a local library.

The Leisure Library is available to the general population seven days a week with the daily hours posted on the bulletin board near the Library entrance. It should be noted, for those inmates housed in the Special Housing Unit, the Education Department has a leisure library book cart available to them. This book cart is changed out monthly to ensure availability of diverse materials.

Recreation Program
The purpose of the Recreation Department is to provide and promote a wide variety of recreational activities to the USP/SCP Hazelton population. The Recreation programs are designed to provide gainful use of free time and to fulfill specific inmate needs. Formal and informal programs offer a combination of competitive, recreational, and fitness type activities that the Recreation Department sponsors throughout the year.

Hobby Craft: The Institution Hobby Craft program is available in the Recreation Department, and includes the following programs: canvas painting, water color painting, crocheting, drawing, and paper art. The Recreation Department also sponsors an approved in-unit Hobby Craft program; inmates must sign-up for this program to be permitted to participate. Hobby Craft programs are intended for the personal enjoyment of inmates and to provide an opportunity to learn a new leisure skill. Classes are offered in introductory drawing, painting, crocheting, art appreciation, and comic book development. The Recreation Department provides the facilities and equipment for these programs. Only nontoxic and nonflammable supplies are allowed and must be purchased from the commissary. Individuals interested in any of the Hobby Craft programs, to include the unit programs, must submit an “Inmate Request to Staff Member Form” (cop-out), to the designated Recreation staff member for acceptance into the program. All Hobby Craft programs require enrollment into the program and compliance with all rules and regulations, including the mail-out program. Specific rules are posted in the Recreation Department.

Counseling Activities: Smoking Cessation, Alcoholic Anonymous, self-image groups, and other voluntary groups are available for interested inmates. Institutions have professional staff, who are trained in the social science fields. Inmate participation in these activities will be encouraged upon the staff’s assessment of inmate needs, but participation in such activities is voluntary. Staff in each unit is available for informal counseling sessions.

Release Preparation Programming: The Release Preparation Program is designed to assist inmates in preparing for release. Inmates will be given aid in developing plans for their personal lives and for work. These programs offer classes and seminars concerning the
personal, social, and legal responsibilities of civilian life. Routinely scheduled informational sessions with U. S. Probation Officers, U. S. Parole Commission members, other agencies, and employers are available. In all units, Release Preparation programs will be emphasized and staff will address concerns about reajdjustment, current community issues, and educational/vocational opportunities. For eligible inmates, furloughs and Residential Re-entry Center (halfway house) placements will be considered.

**DNA Sampling:** Inmates are required to permit Health Services staff to collect a buccal swab for DNA processing. Additional information about this requirement can be found in the Law Library.

**Religious Programs**
Bureau institutions offer a wide range of religious programs and Chaplains are available to all inmates without regards to faith or tradition. Chaplains are available, as well as contract and volunteer representatives of various faith traditions. In being consistent with Bureau policy, we offer the Certified Religious Diet for inmates who qualify to participate in it. Work Proscription, holy day observances, and other worship activities are coordinated through the Chaplain’s office.

**Marriages**
Although marriages can be religious, many are not, therefore all requests for marriages will be sent to the unit team. Once the inmate contacts the unit team with his request for marriage, the unit team will work with the inmate to prepare the papers for getting married. The Warden’s approval is required. All expenses of the marriage will be paid by the inmate. Government funds may not be used for marriage expenses. If an inmate requests permission to marry, he must:

1) Have a notarized letter from the intended spouse verifying their intent to marry,
2) Demonstrate legal eligibility to marry,
3) Must be mentally competent.

The Chaplains are available to discuss with the inmate the issue of marriage while incarcerated.

**Religious Property**
All personal religious property an inmate is allowed to have will be kept in the inmate’s housing unit locker. No personal religious property will be maintained in the chapel. When the Chaplain approves personal religious property for ordering, it may be ordered through a Special Purpose Order (SPO) from an approved vendor. Personal religious property will NOT be authorized to come from home. Inmate personal religious property must be requested through, and approved by, the Chaplain.

The Religious Services Department will make purchases annually for each faith community as needed for the department. Items purchased with Bureau funds will be maintained in the faith community lockers.
Personal religious items must have a monetary value of $100 or less. Inmates shall ordinarily be allowed to wear and or use personal religious items during religious services, ceremonies, and meetings in the Religious Services area.

**Religious Headwear**
A faith group will wear a standard color and style of headwear throughout the institution. The headwear may not contain graphics or writing. Crowns may not have a bill. Headbands shall be worn only in a circle, covering the forehead, but not the crown of the head.

**Ceremonial Headwear**
Ceremonial headwear is intended only for ceremonial use and may only be worn in the Religious Services area. The headwear may not be worn to and or from the Religious Services area.

**Certified Religious Diet**
Inmates whose religious beliefs require certified foods may see the Chaplain for an interview to determine if they will be placed on the Certified Religious Diet. When the Chaplain is aware an inmate’s religious beliefs requires the Certified Religious Diet, the Chaplain will arrange to meet with the inmate for an interview. The Bureau offers several options for inmates to maintain their faith’s dietary laws, these include:

1) Self-selecting from mainline; and/or
2) "No flesh" option
3) The Certified Religious Diet

If you are interviewed for the Certified Religious Diet, and are not approved to participate in the program, you may request to be interviewed again six (6) month subsequent to your previous interview. The Religious Diet is not for medical reasons nor is it for "weight loss" purposes and you may not participate in it for such reasons.

**Religious Resources**
The Religious Services Department will maintain religious books, pamphlets, audio tapes, video tapes and DVDs for group or personal use. Audio and video viewing will only take place at times scheduled for such viewing. Only inmates who are on the Call-out will be allowed in the chapel during regularly scheduled working hours (Monday - Friday 7:30 a.m. - 4:00 p.m.)

**Emergency Notification**
In the event your family has an emergency (which includes someone going to the hospital or a death in the family), the person calling the institution to inform you of the emergency should have the following: your register number, the name of the individual involved, and the name of the hospital (or funeral home), as well as the telephone number. A staff member will verify the information before passing the information on to you.
When your family experience an emergency and they want to inform you, they should call the institution at 304-379-5000, and let the operator know the nature of their call.

**Psychology Services**

All inmates will be screened by Psychology Services staff during the institution’s A&O Program. Screening may include an individual interview. Psychologists are available for individual and/or group psychotherapy. Inmates interested in services can submit an Inmate Request to Staff Member (Cop-Out) to Psychology Services, or come to Psychology Open House on Thursdays at 9:00 a.m. Mental health services are offered in the areas of drug and alcohol abuse, as well as other behavioral or emotional problems. Referral for a psychiatric (medication) evaluation may be made at the direction of a psychologist or other Health Services provider.

**Medical Services**

The overall Bureau health care delivery system includes local medical facilities, as well as the major medical facilities. For routine care, inmates who wish to be seen for evaluation of medical problems are required to submit an appropriate request in the designated drop box in the Green Corridor. The requests will be triaged and scheduled appropriately. During the A&O lecture the Health Services Administrator will provide additional information regarding medical services. Inmates who become ill after the regular sick call appointment sign-up period should ask their work supervisor or Unit Officer to call the Health Services Unit for further instruction. Inmates in detention or segregation units are unable to sign up for this procedure. For that reason, a staff member from Medical Services tours these housing units daily.

*Preventive Health Care Overview*

The BOP defines a scope of preventive health care services for inmates based on the recommendations of the U.S. Preventive Services Task Force (USPSTF) that incorporates targeted patient counseling and immunizations, as well as screening for infectious diseases, cancer, and chronic diseases. The BOP preventive health care program includes the following components:

- A health care delivery system that uses a multi-disciplinary team approach, with specific duties assigned to each team member.
- An emphasis on the inmates’ responsibility for improving their own health status and seeking preventive services.
- Prioritization of inmates who are at high risk for specific health problems, by age, sex, and social risk factors.
- Discontinuation of routine annual physical examination.
Inmate Copayment Program


Application:
The Inmate Copayment Program applies to anyone in an institution under the Bureau’s jurisdiction and anyone who has been charged with or convicted of an offense against the United States, except inmates in inpatient status at a Medical Referral Center (MRC). All inmates in outpatient status at the MRCs and inmates assigned to the General Population at these facilities are subject to copay fees.

Health Care Visits with a Fee:
You must pay a fee of $2.00 for health care services, charged to your Inmate Commissary Account, per health care visit, if you receive health care services in connection with a health care visit that you requested, except for services described in section C.

These requested appointments include Sick Call and after-hours requests to see a health care provider. If you ask a non-medical staff member to contact medical staff to request a medical evaluation on your behalf for a health service not listed in section C, you will be charged a $2.00 copay fee for that visit.

You must pay a fee of $2.00 for health care services, charged to your Inmate Commissary Account, per health care visit, if you are found responsible through the Disciplinary Hearing Process to have injured an inmate who, as a result of the injury, requires a health care visit.

Health Care Visits with no Fee:
- Health care services based on health care staff referrals,
- Health Care staff-approved follow-up treatment for a chronic condition,
- Preventive health care services,
- Emergency services,
- Prenatal care,
- Diagnosis or treatment of chronic infectious diseases,
- Mental health care, or
- Substance abuse treatment.

If a health care provider orders or approves any of the following, we will also not charge a fee for:
- Blood pressure monitoring;
- Glucose monitoring;
- Insulin injections;
- Chronic care clinics;
- TB testing;
Vaccinations;
Wound Care; or
Patient education.

Your health care provider will determine if the type of appointment scheduled is subject to a copay fee.

Indigency:
An indigent inmate is an inmate who has not had a trust fund account balance of $6.00 or more for the past 30 days.

- If you are considered indigent, you will not have the copay fee deducted from your Inmate Commissary Account.
- If you are NOT indigent, but you do not have sufficient funds to make the copay fee on the date of the appointment, a debt will be established by TRUFACS, and the amount will be deducted as funds are deposited into your Inmate Commissary Account.

Complaints:
You may seek review of issues related to health service fees through the Bureau’s Administrative Remedy Program (see 28 CFR part 542).

Urgent Care
All urgent care situations or injuries will be given priority treatment. Appropriate medical care will be provided by institution Health Services staff.

Medication/Pill Line
Controlled medications are dispensed at a prescribed location (the “pill line”) during specified time periods. Inmates in detention or segregation are provided their medication by medical staff in their cells.

On-the-Job Injuries
If an inmate is injured while performing an assigned duty, he must immediately report this injury to his work supervisor. The work supervisor will then report the injury to Health Services staff and the institution Safety Manager. The inmate may be disqualified from eligibility for lost-time wages or compensation, if he fails to report a work injury promptly to the supervisor.

Medically Unassigned
Medically unassigned duty restrictions may be assigned by a Physician. Inmates in this status have serious medical conditions which may be further complicated by work of even the least strenuous nature.
Regular Duty with Restrictions
Inmates’ assigned regular duties with restrictions status have limiting conditions. Restrictions must be specific to each inmate’s limitations (i.e., regular duty with weight restriction of ten (10) lbs., regular duty with standing restrictions of not more than one (1) hour, etc.).

Medical Idle
Medical Idle (quarters) is utilized for an inmate who has a medical condition which requires total removal from his work assignment for periods of up to three (3) days. While in “Idle” status, an inmate is restricted to his housing unit, except for meals, medical treatment, religious services, and visits. Additionally; while on “Idle” status, inmates are not permitted to use the telephone during normal work hours, Monday through Friday. Any inmate on Medical Idle status found outside his housing unit except for being in areas noted above will be considered “Out of Bounds” and an incident report will be written.

Convalescence
Convalescence is utilized for an inmate who is recovering from an illness, injury, or surgery, and is not physically ready to assume full duty and requires some activity as part of his treatment plan. While on “Convalescence,” the inmate has all the usual privileges of the institution, except for the use of the telephone during his regular work hours, or any restrictions imposed by the Health Services staff (e.g., “no athletic activity” etc.).

Annual and Biennial Examination
Routine physical examinations may be requested every two years by the inmate population under the age of 50, and every year by inmates over 50 years of age. A pre-release physical may also be requested by inmates prior to their release from the federal system. Physical exams for inmates over 50 will include an electrocardiogram, tonometry, and a rectal exam, during which a hem-occult test is performed.

Living wills and Do Not Resuscitate Orders
Inmates interested in Living Wills and Do Not Resuscitate Order should contact the Health Services Administrator for additional information and direction.

Health Care Rights and Responsibilities
While in the custody of the Federal Bureau of Prisons, you have the right to receive health care in a manner that recognizes your basic human rights, and you also accept the responsibility to respect the basic human rights of your health care providers.

Right: You have the right to health care services, in accordance with the procedures of this facility. Health Services include medical and dental sick call and all support services. Emergency health care services are available twenty-four hours each day, and are assessed by contacting the correctional worker responsible for you.
Responsibility: You have the responsibility to comply with the health care policies of this facility. You have the responsibility to follow recommended treatment plans that have been established for you by the facility’s health care staff, including proper use of medications, proper diet, and following the instructions of your health care provider.

Right: You have the right to be offered the chance to obtain a Living Will (at your own expense), or to provide the Bureau of Prisons with Advance Directives that would provide the Bureau of Prisons with instructions if you are admitted as the inpatient of a hospital.

Responsibility: You have the responsibility to provide the Bureau of Prisons with accurate information to complete this agreement.

Right: You have the right to participate in health promotion & disease prevention programs, including those providing education regarding infectious diseases.

Responsibility: You have the responsibility to maintain your health and not to endanger yourself, or others, by participating in activity that could result in the spreading or catching an infectious disease.

Right: You have the right to know the name and professional status of your health care providers.

Responsibility: You have the responsibility to respect these providers as professionals and follow their instructions to maintain and improve your overall health.

Right: You have the right to be treated with respect, consideration, and dignity.

Responsibility: You have the responsibility to treat staff in the same manner.

Right: You have the right to be provided with information regarding your diagnosis, treatment and prognosis.

Responsibility: You have the responsibility to keep this information confidential.

Right: You have the right to be examined in privacy.

Responsibility: You have the responsibility to comply with security procedures.

Right: You have the right to obtain copies of certain releasable portions portion of your health record.
Responsibility: You have the responsibility of being familiar with the current policy to obtain these records.

Right: You have the right to address any concern regarding your health care to any member of the institution staff including the Physicians, the Health Services Administrator, the members of your Unit Team, and the Warden.

Responsibility: You have the responsibility to address your concerns in the accepted formats, such as the Inmate Request to Staff Member form, open house, or the accepted inmate grievance procedures.

Right: You have the right to receive prescribed medications and treatments in a timely manner, consistent with the recommendations of the prescribing health care provider.

Responsibility: You have the responsibility to comply with prescribed treatments and follow prescriptions orders. You also have the responsibility not to provide any other person your medication or other prescribed item.

Right: You have the right to be provided healthy and nutritious food. You have the right to instructions regarding a healthy diet.

Responsibility: You have the responsibility to eat healthy and not abuse or waste food or drink.

Right: You have the right to request a routine physical examination, as defined by BOP policies (age 50 and up can have a physical once a year).

Responsibility: You have the responsibility to notify medical staff your wish to have an examination.

Right: You have the right to dental care as defined in BOP policy to include preventative services, emergency and routine care.

Responsibility: You have the responsibility to maintain your oral hygiene and health.

Right: You have the right to a safe, clean, and healthy environment, including smoke-free living areas.

Responsibility: You have the responsibility to maintain the cleanliness and safety in consideration of others. You have the responsibility to follow smoking regulations.

Right: You have the right to refuse medical treatment in accordance with BOP policy. Refusal of certain diagnostic tests for infectious diseases can result in administrative
action against you. You have the right to be counseled regarding the possible ill-effects of refusing medical treatment.

Responsibility: You have the responsibility to notify health services regarding any ill-effects that occur as a result of your refusal. You also accept the responsibility to sign the treatment refusal form.

Right: You have the right to appropriate assessment and management of pain. You also have the right to be educated about the process of pain & pain relief.

Responsibility: You have the responsibility to comply with prescribed treatment and follow treatment plans.

**Suicide Prevention**

It is common for people to experience depression and hopelessness in jail or prison, particularly if they are newly incarcerated, are serving a long sentence, are experiencing family problems or problems getting along with other inmates, or receive bad news. Sometimes, inmates consider committing suicide due to all of the pressure they are under. Staff are trained to monitor inmates for signs of suicide ideation, and is trained to intervene and refer concerns to the Psychology Department. However, staff do not always see what inmates see. If you are personally experiencing any of the problems noted above, or you or another inmate is showing signs of depression (sadness, tearfulness, lack of enjoyment in usual activities), withdrawal (staying away from others, reducing phone calls and/or visits), or hopelessness (giving away possessions, stating that “there is nothing to live for”), PLEASE alert a staff member right away. Your input can save a life.

**Sexual Assault Prevention**

You have the Right to be safe from Sexually Abusive Behavior. While you are incarcerated, no one has the right to pressure you to engage in sexual acts. You do not have to tolerate sexually abusive behavior or pressure to engage in unwanted sexual behavior from another inmate or staff member. Regardless of your age, size, race, ethnicity, gender or sexual orientation, you have the right to be safe from sexually abusive behavior.

**What Can You Do To Prevent Sexually Abusive Behavior?**

Here are some things you can do to protect yourself and others against sexually abusive behavior:

- Carry yourself in a confident manner at all times.
- Do not permit your emotions (fear/anxiety) to be obvious to others.
Do not accept gifts or favors from others.
Most gifts or favors come with strings attached to them.
Do not accept an offer from another inmate to be your protector.
Find a staff member with whom you feel comfortable discussing your fears and concerns.
Be alert!
Do not use contraband substances such as drugs or alcohol; these can weaken your ability to stay alert and make good judgments.
Be direct and firm if others ask you to do something you don’t want to do.
Do not give mixed messages to other inmates regarding your wishes for sexual activity.
Stay in well-lit areas of the institution.
Choose your associates wisely. Look for people who are involved in positive activities like educational programs, psychology groups, or religious services.
Get involved in these activities yourself.
Trust your instincts. If you sense that a situation may be dangerous, it probably is.
If you fear for your safety, report your concerns to staff.

Sexual Misconduct (staff only): the use of indecent sexual language, gestures, or sexually oriented visual surveillance for the purpose of sexual gratification.
An incident is considered Inmate-on-Inmate Abuse/Assault when any sexually abusive behavior occurs between two or more inmates. An incident is considered Staff-on-Inmate Abuse/Assault when any sexually abusive behavior is initiated by a staff member toward one or more inmates. It is also considered Staff-on-Inmate Abuse/Assault if a staff member willingly engages in sexual acts or contacts that are initiated by an inmate.

NOTE: Sexual acts or contacts between two or more inmates, even when no objections are raised, are prohibited acts, and may be illegal. Sexual acts or contacts between an inmate and a staff member, even when no objections are raised by either party, are always forbidden and illegal. Inmates who have been sexual assaulted by another inmate or staff member will not be prosecuted or disciplined for reporting the assault. However, inmates will be penalized for knowingly filing any false report.

How Do You Report an Incident of Sexually Abusive Behavior?
It is important that you tell a staff member if you have been sexually assaulted. It is equally important to inform staff if you have witnessed sexually abusive behavior. You can tell your case manager, Chaplain, Psychologist, SIS, the Warden or any other staff member you trust. BOP staff members are instructed to keep reported information confidential and only discuss it with the appropriate officials on a need-to-know basis concerning the inmate-victim’s welfare and for law enforcement or investigative purposes. There are other means to confidentiality report sexually abusive behavior if you are not comfortable talking with staff.
Write directly to the Warden, Regional Director or Director. You can send the Warden an Inmate Request to Staff Member (Cop-out) or a letter reporting the sexually abusive behavior. You may also send a letter to the Regional Director or Director of the Bureau of Prisons. To ensure confidentiality, use special mail procedures. You can file a Request for Administrative Remedy (BP-9). If you determine your complaint is too sensitive to file with the Warden, you have the opportunity to file your administrative remedy directly with the Regional Director (BP-10). You can get the forms from your counselor or other unit staff. Write the Office of the Inspector General (OIG) which investigates allegations of staff misconduct. OIG is a component of the Department of Justice and is not a part of the Bureau of Prisons, the address is:

Office of the Inspector General  
P. O. Box 27606  
Washington, D.C. 20530

Understanding the Investigative Process  
Once the sexually abusive behavior is reported, the BOP and/or other appropriate law enforcement agencies will conduct an investigation.

The purpose of the investigation is to determine the nature and scope of the abusive behavior. You may be asked to give a statement during the investigation. If criminal charges are brought, you may be asked to testify during the criminal proceedings.

Counseling Programs for Victims of Sexually Abusive Behavior  
Most people need help to recover from the emotional effects of sexually abusive behavior. If you are the victim of sexually abusive behavior, whether recent or in the past, you may seek counseling and/or advice from a psychologist or chaplain. Crisis counseling, coping skills, suicide prevention, mental health counseling, and spiritual counseling are all available to you.

Management Program for Inmate Assailants  
Anyone who sexually abuses/assaults others while in the custody of the BOP will be disciplined and prosecuted to the fullest extent of the law. If you are an inmate assailant, you will be referred to Correctional Services for monitoring. You will be referred to Psychology Services for an assessment of risk and treatment and management needs. Treatment compliance or refusal will be documented and decisions regarding your conditions of confinement and release may be effected. If you feel that you need help to keep from engaging in sexually abusive behaviors, psychological services are available.

Policy Definitions  
Prohibited Acts: Inmates who engage in inappropriate sexual behavior can be charged with the following Prohibited Acts under the Inmate Disciplinary Policy:
Code 101/(A): Sexual Assault  
Code 205/(A): Engaging in a Sex Act
Code 206/(A): Making a Sexual Proposal
Code 221/(A): Being in an Unauthorized Area with a Member of the Opposite Sex
Code 300/(A): Indecent Exposure
Code 404/(A): Using Abusive or Obscene Language

**Staff Misconduct:** The Standards of Employee Conduct prohibit employees from engaging in, or allowing another person to engage in sexual, indecent, profane or abusive language or gestures, and inappropriate visual surveillance of inmates. Influencing, promising or threatening an inmate’s safety, custody, privacy, housing, privileges, work detail or program status in exchange for sexual favors is also prohibited.

**What is sexually abusive behavior?** According to federal law (Prison Rape Elimination Act of 2003) sexually abusive behavior is defined as:

Rape: the carnal knowledge, oral sodomy, or sexual assault with an object or sexual fondling of a person FORCIBLY or against that persons will; The carnal knowledge, oral sodomy, or sexual assault with an object or sexual fondling of a person not forcibly or against the persons will, where the victim is incapable of giving consent because of his/her youth or his/her temporary or permanent mental or physical incapacity; or The carnal knowledge, oral sodomy, or sexual assault with an object or sexual fondling of a person achieved through the exploitation of the fear or threat of physical violence or bodily injury.

- Carnal Knowledge: contact between the penis and vulva or the penis and the anus, including penetration of any sort, however slight.
- Oral Sodomy: contact between the mouth and the penis, the mouth and the vulva, or the mouth and the anus.
- Sexual Assault with an Object: the use of any hand, finger, object, or other instrument to penetrate, however slightly, the genital or anal opening of the body of another person (NOTE: This does NOT apply to custodial or medical personnel engaged in evidence gathering or legitimate medical treatment, nor to health care providers performing body cavity searches in order to maintain security and safety within the prison).
- Sexual Fondling: the touching of the private body parts of another person (including the genitalia, anus, groin, breast, inner thigh, or buttocks) for the purpose of sexual gratification.

**What Can You Do if You Are Afraid or Feel Threatened?**
If you are afraid or feel you are being threatened or pressured to engage in sexual behaviors, you should discuss your concerns with staff. Because this can be a difficult topic to discuss, some staff, like psychologists, are specially trained to help you deal with problems in this area. If you feel immediately threatened; approach any staff member and ask for assistance. It is part of his/her job to ensure your safety. If it is a staff member that is threatening you, report your
concerns immediately to another staff member that you trust, or follow the procedures for making a confidential report.

**What Can You Do if You Are Sexually Assaulted?**
If you become a victim of a sexually abusive behavior, you should report it immediately to staff who will offer you protection from the assailant. You do not have to name the inmate(s) or staff assailant(s) in order to receive assistance, but specific information may make it easier for staff to know how best to respond. You will continue to receive protection from the assailant, whether or not you have identified him or her (or agree to testify against him/her).

After reporting any sexual assault, you will be referred immediately for a medical examination and clinical assessment. Even though you may want to clean up after the assault it is important to see medical staff BEFORE you shower, wash, drink, eat, change clothing, or use the bathroom. Medical staff will examine you for injuries which may or may not be readily apparent to you. They can also check you for sexually transmitted diseases, pregnancy, if appropriate, and gather any physical evidence of assault. The individuals who sexually abuse or assault inmates can only be disciplined/prosecuted if the abuse is reported. Regardless of whether your assailant is an inmate or a staff member, it is important to understand that you will never be disciplined or prosecuted for being the victim of a sexual assault.

**Contact with the Community and Public**

**Correspondence**
In most cases, inmates are permitted to correspond with the public, family members, and others without prior approval or the maintenance of a correspondence list. Outgoing mail for USP inmates is to be placed in mailboxes located in an inmate’s assigned housing unit. Outgoing mail at the USP, with the exception of legal mail, must be left **unsealed** when deposited in the unit mailbox. The mail will be inspected by staff. Outgoing mail for inmates at the SCP may be sealed, in accordance with the Bureau’s open correspondence privileges. The outgoing envelope must have the inmate’s name, register number, and the return address in the upper left hand corner.

Inmates must assume responsibility for the contents of all their letters. Correspondence containing threats, extortion, etc., may result in prosecution for violation of Federal Laws.

Inmates may be placed on a restricted correspondence status based on misconduct or as a matter of classification. The inmate is notified of this placement and has the opportunity to respond. There is no mail service on weekends and holidays. Inmates cannot correspond with another inmate without prior written approval of both the receiving and sending Warden.
Addressing Mail
Inmates are responsible for ensuring they fill out their complete return address on their outgoing personal envelopes to reflect the information as follows:

Name/Register Number
United States Penitentiary Hazelton
P.O. Box 2000
Bruceton Mills, WV 26525

In the event an inmate has failed to do so, Mail Room staff returns the correspondence to the Unit Manager for further return to the inmate for a proper/complete address.

Incoming Correspondence
First class mail is distributed Monday through Friday (except holidays), ordinarily, by the evening watch officer in each living unit. Newspapers and magazines may also be delivered at this time. Legal and special mail distribution will be discussed by the Inmate System Manager in the A&O Lecture. The number of incoming letters an inmate may receive will not be limited unless the number received places an unreasonable burden on the institution. Inmates are asked to advise those writing to them to put the inmate’s register number, unit, and USP/SCP Hazelton on the envelope to aid the prompt delivery of mail. All inmate packages received at the institution must have prior authorization. Ordinarily, authorizations for inmates to receive incoming packages will be limited to release clothing only.

Incoming Publications
The Bureau permits inmates to subscribe to and receive publications without prior approval. The term “publication” means book, single issue of a magazine or newspaper, or materials addressed to a specific inmate, such as advertising brochures, flyers, and catalogs. An inmate may receive soft-cover publications (paperback books, etc.) or magazines, hardcover publications and newspapers only from a publisher book club. Accumulation of publications will be limited to five (5) magazines (not to be more than three (3) months old) and to the amount that can be neatly stored in the locker provided in each room, due to sanitation and fire safety concerns. The Unit Manager may allow more space for legal publications upon request. The Warden will reject a publication if it is determined to be detrimental to the security, good order or discipline of the institution, or if it might facilitate criminal activity. Publications which may be rejected by the Warden include, but are not limited to, publications which meet one of the following criteria: It depicts or describes procedures for the construction or use of weapons, ammunition, bombs, or incendiary devices; it depicts, encourages, or describes methods of escape from correctional facilities, or contains blueprints, drawings, or similar descriptions of Bureau of Prisons’ institutions; it depicts or describes procedures for the brewing of alcoholic beverages or the manufacturing of drugs; it is written in code; it depicts, describes, or encourages activities which may lead to the use of physical violence or group disruption; it encourages or instructs in the commission of criminal activity; it is sexually explicit material.
Special Mail
Is a category of correspondence which may be sent out of the institution unopened and unread by staff, which includes correspondence to: the President and Vice-President of the United States, U. S. Department of Justice (including Bureau of Prisons), U. S. Attorneys’ Offices, Surgeon General, U. S. Public Health Services, Secretary of the Army, Navy, or Air Force, U. S. Courts, U. S. Probation Officers, Members of the U. S. Congress, Embassies and Consulates, Governors, State Attorney General, Prosecuting Attorneys, Directors of State Departments of Corrections, State Parole Commissioners, State Legislators, State Courts, State Probations Officers, other Federal and State law enforcement officers, attorneys, and representatives of the news media. Special Mail also includes mail received from the following: President and Vice-President of the United States, Attorneys, Members of U. S. Congress, Embassies and Consulates, the U. S. Department of Justice (excluding the Bureau of Prisons), other Federal law enforcement officers, U. S. Attorneys, State Attorney’s General, Prosecuting Attorneys, Governors, U.S. Courts, and State Courts. Staff are available each morning during the breakfast meal to collect Special Mail. Inmates must bring their ID card to the Mail Room for verification to mail the Special Mail.

A designated staff member will open incoming Special Mail in the presence of the inmate. This mail will be checked for physical contraband and for qualifications as Special Mail. The correspondence will not be read or copied if the sender has accurately identified himself or herself on the envelope and it clearly indicates that the correspondence is “Special Mail opened only in the presence of the inmate.” Without adequate identification as Special Mail, staff will treat the mail as general correspondence. In this case, the mail will be opened, read, and inspected.

Correspondence between Confined Inmates
An inmate may be permitted to correspond with an inmate confined in another correctional institution. This is permitted if the other inmate is either a member of the immediate family, or a party in an active legal action (or witnesses) in which both parties are involved. The following additional limitations apply: Such correspondence may always be inspected and read by staff at the sending and receiving institutions (it may not be sealed by the inmate); Unit Managers at both institutions must approve the correspondence for Bureau confined inmates. If the other inmate resides in a state facility, both respective Wardens must approve the correspondence.

Rejection of Correspondence
The Warden may reject correspondence sent by or to an inmate if it is determined to be detrimental to the security, good order, of discipline of the institution; to the protection of the public; or if it might facilitate criminal activity. Examples include: Matter which is non-mailable under law or postal regulations; information of escape plots, of plans to commit illegal activities, or to violate institution rules; direction of an inmate’s business (Prohibited Act 408). An inmate may not direct a business while confined. This does not prohibit correspondence necessary to enable an inmate to protect property or funds that were legitimately his at the time of his commitment. An inmate may correspond about refinancing a mortgage for his home or
sign insurance papers. However, the inmate may not operate (for example) a mortgage or insurance business while confined in the institution.

Notification of Rejection
The Warden will give written notice to the sender concerning the rejection of mail and the reasons for rejection. The sender of the rejected correspondence may appeal the rejection. The inmate will also be notified of the rejection of correspondence and the reasons for it. The inmate also has the right to appeal the rejection. The Warden shall refer the appeal to a designated officer other than the one who originally disapproved the correspondence. Rejected correspondence ordinarily will be returned to the sender.

Mailing of Inmate Property
Inmates wishing to have personal items mailed into the institution will send an inmate request to the Department Head responsible for the requested items as follows:

- Unit Manager - release clothing, 30 days prior to the inmate’s release. The clothing will be secured in the property room until the time of the inmate’s release.
- Hospital Administrative Officer - arch supports, prescription eyeglasses, prosthetic devices and hearing aids.
- Chaplain - Married inmates may be permitted to wear a plain band metal band containing no stones and having a value of $100 or less.

Once approved, the Department Head will complete an appropriate authorization form and forward the form to the Inmate Systems Manager for final approval. The Mail Room Officer will not accept any item or package for delivery unless this approval form is on file.

Change of Address/Forwarding of Mail
Inmates may obtain change of address cards from the institution mail room. These cards should be completed by inmates who are being released or transferred, to notify correspondents of a change in an address. Any general mail received after 30 days will be returned to the sender. Special Mail will continue to be forwarded after 30 days.

Certified/Registered Mail
Inmates desiring to use certified, registered, or insured mail may do so, by receiving necessary postal slips from mail room staff. An inmate may not be provided services such as express mail, private carrier services, COD, or stamp collecting while confined. Scales and certified materials will be available in the law library.

Telephones
Telephones at USP Hazelton are located in each housing unit and are available for inmate use. It is expected each inmate will handle his calls in such a manner that will allow the equal use of
the phones by all inmates. At USP Hazelton, inmates will be allowed to talk on the telephone for up to 300 minutes per validation cycle. Calls will be limited to 15 minutes. After the call is completed, there will be a 30 minute waiting period until the next call can be made. Telephones will not be used to conduct a business or during your normal working hours (time you are normally scheduled to work). Telephone procedures are posted in each side of the units. Telephones are to be used for lawful purposes only. Threats, extortion, etc. may result in prosecution. All inmate telephones are subject to monitoring and recording. Unmonitored legal calls may be requested through your unit team.

USP/SCP Hazelton has the Inmate Telephone System (ITS) and collect call capabilities. This system uses a Personal Access Code (PAC). It allows you to call up to thirty approved numbers. In order to use the system, you will have to transfer funds from your commissary account to your individual telephone account. No third party or credit card calls can be made on these lines. Any inmate performing three-way calls will be subject to disciplinary action. A three-way call is defined as, but not limited to, any call which includes more than two callers communicating over the phone, speaker phone, cellular phone, or passing messages from or through the inmate to a third person or forwarding a call to another phone or conference calling. This includes passing messages and having calls transferred from one person to another. Collect calls can also be made to approved telephone numbers. Inmate Telephone Services (ITS) credits can be transferred from your commissary account after 4:30 p.m. daily. Forms for updating telephone numbers may be obtained from the Unit Counselor and will be updated one time per month.

Secret PAC
Secret PAC’s are a nine (9) digit number. This will allow you to place a call by first entering the telephone number followed by your nine (9) digit PAC number. All calls are automatically terminated after fifteen (15) minutes. PAC numbers are not to be shared with anyone. Sharing your PAC number can result in disciplinary action. Inmates requesting a new PAC number will be charged $5.00.

Phone Lists
Inmates are permitted to have up to 30 telephone numbers on their phone list. Inmates will receive and turn in a phone list through their unit team. Changes to your phone list may be made one time per month. Additional changes will be permitted when staff determines that the inmate has demonstrated need for prompt communication, i.e., a family emergency, etc. Financial Management has five working days after receiving the phone lists to place the numbers on the inmates telephone account.

Phone Restrictions
Inmates on commissary restriction will still be permitted to place money on their ITS accounts. After an ITS credit has been established, it can only be used for placing telephone calls and will not be transferred back to the inmate’s commissary account with the exception of the following circumstances:
Inmate is released;

- Inmate is on telephone restriction for more than 10 days and requests in writing that his/her ITS-II funds be returned to his/her commissary account. This is a one-time transaction for the entire balance of his/her ITS-II account.

Special Housing Unit (SHU) inmate with no telephone restrictions and whose status is Administrative Detention or Disciplinary Segregation are allowed one (1) 15-minute call every 30 days.

Visiting
Inmates are encouraged to have visits to maintain family and community ties. Visiting at USP/SCP Hazelton is based on a point system. Inmates will be provided with 12 points per month. One point will be assessed for a weekday visit and two points will be assessed for weekend or federal holiday visits. Visiting hours are from 4:30 p.m. to 8:00 p.m. Friday, 8:00 a.m. to 3:00 p.m. Saturday, Sunday, and Federal holidays. Requests for Special Visits should be directed to the appropriate Unit Manager. New inmates are asked to submit a visiting list which will be given to their Counselor for approval. Relatives and friends may be approved after certain checks are made. Requests for approval for visitors should be made to the Counselor at least three weeks in advance of the intended visit. All visits will begin and end in the Visiting Room. Kissing, embracing, and handshaking is allowed only on arrival and departure. No other contact is authorized. (This rule will be strictly enforced.)

Inmates must be properly dressed to be admitted to the Visiting Room. Each institution has limits on the number and type of articles that can be taken into the Visiting Room. Typical items that may be taken into the Visiting Room by an inmate are limited to a wedding band, prescription eyeglasses, and religious medal. Inmates are not permitted to bring Food items purchased in the Visiting Room into the institution.

Visitors must be properly dressed within the bounds of good taste and in such a manner as to not offend other visitor or to draw undo attention to themselves. Short shorts/skirts, halter tops, and clothing of a suggestive or revealing nature will not be permitted in the Visiting Room. Visitors dressed in khaki pants or shirts, grey sweat shirts or pants and camouflage pants and shirts or clothing will not be permitted into the Visiting Room. No clothing with derogatory, sexually suggestive, or gang-related logos will be allowed in the Visiting Room. Footwear must be worn by all visitors.

Inmates are responsible for advising their visitors of the proper attire.

SHU Visiting
All inmates in SHU will be afforded opportunities to visit provided there is no threat to the security and orderly running of the institution. The same visiting schedule and point system
will be utilized as for the general population inmate visits. Visiting for inmates housed in SHU will normally be non-contact. All SHU visits will end 30 minutes prior to regular visiting hours ending.

**Identification of Visitors**

Photo identification is required for visitors. These may include a State Driver’s License or State I.D. Card with full names and signatures affixed. Birth Certificates are not considered proper identification. Persons without proper identification will not be permitted to visit.

**Visitor Searches**

Visitors may be asked to submit to a random pat search and will be checked with a metal detector. All visitors are subject to random drug screening upon entering the Front Lobby by use of an ION scan drug detector. Attorneys may bring a briefcase to the Visiting Room. These items will be searched at the Front Lobby entrance before entering the Visiting Room. Other personal articles belonging to visitors must remain in their vehicle or be placed in lockers provided by the institution. A reasonable number of diapers, infant care items, and sanitary napkins may be brought into the Visiting Room. No food may be brought into the Visiting Room, vending equipment is located convenient to all Bureau Visiting Rooms. Visitors may bring $20.00 in coins into the institution for use in the vending machines. Paper currency is not permitted in the institution. All vending equipment is setup to take only coins. Certain prescription drugs may be brought into the Visiting Room, but they must be declared to the Front Lobby Officer for authorization. An institutional wheelchair will be made available for visitors who require one or personal wheelchairs may be authorized after they have been searched. Inmates are not allowed to receive either coins or paper money for their commissary account while in the Visiting Room. Money for commissary accounts should be sent through the mail. No items may be exchanged in the Visiting Room without prior approval by the appropriate staff member. Individuals who arrive for visits that are not on the visiting list will not be allowed access to the Visiting Room. Visitors inappropriately attired may be denied the opportunity to visit an inmate. If a visitor refuses a search of themselves or their belongings, or refuses to submit to a drug test, they will be denied entrance into the institution.

Children under the age of 18 must be accompanied and supervised by an adult visitor. The supervising adult should ensure that children visitors display appropriate behavior at all times.

**Directions from Interstate 79**

Take Route 79 to Route 68 East, Cumberland, Maryland, and proceed East on Highway 68E (approximately 30 miles). After driving past Cooper’s Rock, take Exit 29 (Route #5), Hazelton Road. At the top of the exit, turn left and then take the first right onto Casteel Road. Go approximately one half (½) mile and turn left onto the institution road. The SCP parking will be on the left side of the road. Following the road, the USP parking area will be on the right-hand side of the road.
Direction from Interstate 70
Take Interstate 70, to Route 68 West, toward Morgantown, West Virginia. Stay on 68 West through Maryland (approximately 90 miles), and take Exit 29 (Route #5), Hazelton Road. At the top of the exit, turn right, and then the first right onto Casteel Road. Go approximately one half (½) mile and turn left onto the institution road. The SCP parking will be on the left side of the road. Following the road, the USP parking area will be on the right-hand side of the road.

There are no taxi, bus or airline services in the immediate area of the institution. However, taxi and airline services are available in Morgantown, West Virginia, which is approximately 20 miles from USP/SCP Hazelton.

Visiting Hours

- Friday 4:30 p.m. - 8:00 p.m.
- Saturday 8:00 a.m. - 3:00 p.m.
- Sunday 8:00 a.m. - 3:00 p.m.
- Federal Holidays 8:00 a.m. - 3:00 p.m.

Access to Legal Services

Legal Correspondence
Legal correspondence from attorneys will be treated as Special Mail, if it is properly marked. The envelope must be marked with the attorney’s name and an indication that he or she is an attorney. The front of the envelope must be marked “Special mail - open only in the presence of the inmate.” It is the responsibility of the inmate to advise his attorney about this policy. If legal mail is not properly marked, it will be opened as general correspondence.

Attorney Visits
Attorneys should ordinarily make advance appointments for each visit. Attorneys are encouraged to visit during regular visiting hours. However, visits from an attorney can be arranged at other times based on the circumstances of each case and available staff. Attorney visits will be subject to visual monitoring, but not audio monitoring.

Attorneys are encouraged to visit during regular visiting hours. Attorneys must show a valid bar card or other suitable professional identification, and pass through the metal detector before entry. Attorneys’ briefcases and paper being introduced into the USP will be searched for contraband by use of the X-ray machines located in the front lobby. Attorneys’ briefcase and papers being introduced into the Satellite Camp (SCP) will be hand searched for contraband. The use of cameras or recording equipment without the written consent of the Warden is prohibited.
All attorney visits for the USP and SCP will be scheduled through the appropriate Unit Team and monitored by Unit Staff. The attorney and his/her client will be afforded privacy in the attorney room located inside the USP Visiting Room. At the SCP, all attorney visits will be afforded privacy in the Camp Conference Room.

If the attorney rooms are in use, the attorney is to be offered the opportunity to reschedule the visit when a more private area is available. If it becomes necessary for the inmate to bring pertinent legal material into the Visiting Room, Unit Staff will bring the materials into the Visiting Room.

Legal Material
During attorney visits, a reasonable amount of legal materials may be allowed in the visiting area with prior approval. Inmates are expected to handle the transfer of legal material through the mail. Inmates will not be permitted to bring legal materials into the institution following a legal visit. *Documents from Federal Courts and Probation Offices.* Federal Presentence Reports (PSR) and Statements of Reasons (SOR) from Judgments in Criminal Cases. For safety and security reasons, inmates are prohibited from obtaining or possessing photocopies of their PSRs, SORs, or other equivalent non-U.S. Code sentencing documents (e.g., D.C., state, foreign, military, etc.). Inmates violating this provision are subject to disciplinary action.

Attorney Phone Calls
Inmate desiring to place an unmonitored phone call to their attorney should submit an “Inmate Request to Staff Member” (cop-out) to their Unit Manager requesting to make an unmonitored call to their attorney. The cop-out should include the attorney’s name and phone number. Phone calls placed through the regular inmate phones are subject to monitoring.

Law Library
The law library is located in the Education Department and contains a variety of legal reference materials for use in preparing legal papers. Reference materials include the United States Code Annotated, Federal Reporter, Supreme Court Reporter, Bureau of Prisons Program Statements, Institution Supplements, Indexes, and other legal materials in addition to an Electronic Law Library. The Law Library is open during convenient non-working hours, including weekends and holidays. An inmate Law Library Clerk is available for assistance in legal research. Legal materials are also available to inmates in detention or segregation status, ordinarily via a delivery system or satellite collection.

Notary Public
Under the provisions of 18 USC 4004, Case Managers are authorized to use an oath certification document. A recent change in the law allows that a statement to the effect that papers, which an inmate signs, is “true and correct under penalty of perjury,” will suffice in federal courts and other federal agencies, unless specifically directed to do otherwise.
Copies of Legal Materials
In accordance with institution procedures, inmates may copy materials necessary for their research or legal matters. A copier is available in the Law Library for inmate use. Indigent or other inmates unable to pay for legal copies are to make requests to their Unit Manager or Unit Team for assistance.

Please note that Program Statements and Institutional Supplements copied on pink paper will NOT be allowed out of the legal library. Copies of such must be made prior to transfer to your unit for legal use.

Federal Tort Claims
If negligence of institution staff results in personal injury or property loss or damage to an inmate, it can be the basis of a claim under the Federal Tort Claims Act. To file such a claim, inmates must complete a Standard Form 95. They can obtain this form from their Counselor.

Freedom of Information/Privacy Act of 1974
The Privacy Act of 1974 forbids the release of information from agency records without a written request by, or without the prior written consent of the individual to whom the records pertain, except for specific instances. All formal requests for access to records about another person and/or agency records other than those pertaining to them (including Program Statements and Operations Memoranda) will be processed through the Freedom of Information Act, 5 USC 552.

Inmate Access to Central Files
Inmates may request via “Inmate Request to Staff Member” (cop-out) to their respective Unit Manager, to review disclosable portions of their central file (plus Pre-sentence Report and/or Summary) prior to their parole hearing. Institution staff will permit the review of the central file under established local procedures.

Inmate Access to Other Documents
An inmate can request access to the “Non-Disclosable Documents,” regarding their case by submitting a “Freedom of Information Act Request” to the Director of the Federal Bureau of Prisons, 320 First Street, NW, Washington, DC 20534, Attention: FOIA Request. The request must briefly describe the records needed, the dates the documents were created. The inmate must also provide their committed name, register number, and date and place of birth for identification purposes.

A request on behalf of an inmate by an attorney, for records concerning that inmate, will be treated as a “Privacy Act Request,” if the attorney has forwarded an inmate’s written consent to disclose materials. If a document is deemed to contain information exempt from disclosure, any reasonable part of the record will be provided to the attorney after the deletion of the exempt portions.
Executive Clemency
The Bureau advises all inmates that the President of the United States is authorized under the Constitution to grant executive clemency by pardon, commutation of a sentence, or a reprieve. A pardon is an executive act of grace that is a symbol of forgiveness. It does not connote innocence nor does it expunge the record of conviction. A pardon can be in “full” or “partial” depending on whether it absolves a person from all or a portion of the crime. A pardon may have conditions imposed upon it or it can be “absolute,” which is without conditions of any kind. A pardon restores basic civil rights and facilitates the restoration of professional and other licenses that may have been lost by reason of the conviction. Other forms of executive clemency include commutation of a sentence (a reduction of a sentence imposed after a conviction), and a reprieve (the suspension of execution of a sentence for a period of time.) Inmates should contact their assigned Case Manager for additional information regarding this program.

Commutation of Sentence
The Bureau also advises inmates on commutation of sentences. This is the form of executive clemency power used to provide post-conviction relief to inmates during their incarceration. This clemency power is authorized by the Constitution for the Chief Executive Officer, who is the President of the United States, for federal offenses. A commutation of a sentence is usually the last chance to correct an injustice which has occurred in the criminal justice process. Inmates applying for a commutation of a sentence must do so on forms that are available from the assigned Unit Team. The rules governing these petitions are available in the Law Library.

A pardon may not be applied for until the expiration of at least five (5) years from the date of release from confinement. In some cases involving crimes of a serious nature, such as violation of Narcotics Laws, Gun Control Laws, Income Tax Laws, Perjury, and violation of public trust involving personal dishonesty, fraud involving substantial sums of money, violations involving organized crime, or crimes of a serious nature, a waiting period of seven years is usually required.

Problem Resolution

Inmate Request to Staff Member
The Bureau form BP-A0148, “Inmate Request to Staff” is commonly called a “cop-out,” and is used to make a written request to a staff member. Any type of request can be made with this form. “Cop-outs” may be obtained in the housing units from the Correctional Officer on duty. Staff members who receive a “cop-out” will answer that request in a “reasonable” period of time. The answer may be written on the bottom of the request form or as an attachment.

Administrative Remedy Process
The Bureau emphasizes and encourages the resolution of complaints on an informal basis. It is hoped, an inmate can resolve a problem informally through contact with the involved staff member or use of an Informal Resolution form or Inmate Request to Staff form. When informal
resolution is not successful, a formal complaint can be filed. Formal complaints can be
Administrative Remedies, Tort Claims, Inmate Accident Compensation, Freedom of
Information and Privacy Act Requests.

Complaints may not be filed on behalf of another inmate or a group of inmates and will not be
accepted.

The inmate should contact his unit counselor to initiate the Administrative Remedy process.
The unit counselor will issue the “Request for Administrative Remedy” (BP-229) form to the
inmate. Note: Prior to receiving a Request for Administrative Remedy, an inmate must attempt
informal resolution through the counselor, or provide other documentary evidence of your
attempt at informal resolution. Once the inmate has completed the “Request for Administrative
Remedy,” he must return the form to his Counselor, who will review the material to ensure an
attempt at informal resolution was made. Failing to attempt informal resolution and providing
the documentary evidence may result in the rejection of your request. The BP-229 complaint
must be filed within twenty (20) calendar days from the date on which the basis for the incident
or complaint occurred, unless it was not feasible to file within that period of time. Institution
staff have twenty (20) calendar days to act on the complaint and to provide a written response
to the inmate. This time limit for the response may be extended for an additional twenty (20)
calendar days, but the inmate must be notified of the extension.

When a complaint is determined to be of an emergency nature and threatens the inmate’s
immediate health or welfare, staff will respond as soon as possible.

If the inmate is not satisfied with the response to the “Request for Administrative Remedy”,
they may file an appeal to the Regional Director. This appeal must be received in the Regional
Office within twenty (20) calendar days from the date of the BP-229 response. The Regional
Appeal is written on a “Request for Administrative Remedy” BP-230 (BP-10) form, and must
have a copy of the BP-229 form and response attached. The Regional Appeal must be answered
within twenty (20) calendar days, but the time limit may be extended an additional twenty (20)
days. The inmate will be notified of the extension.

If the inmate is not satisfied with the response by the Regional Director, they may appeal to the
Central Office of the Bureau of Prisons. The National Appeal must be made on a “Request for
Administrative Remedy” BP-231 (BP-11) form and must have copies of the BP-229 and BP-230
forms with responses. The National Appeal must be answered within twenty (20) calendar
days, but the time limit may be extended an additional twenty (20) days if the inmate is
notified.

The “Request for Administrative Remedy” BP-229, BP-230, and BP-231 forms may be obtained
from the unit counselor. When writing a BP-229, BP-230, or BP-231, the form should contain the
following information: Statement of Facts, Grounds for Relief, and Relief Requested.
Sensitive Complaints
If an inmate believes a complaint is of such a sensitive nature that he would be adversely affected if the complaint became known to the institution, he may file the complaint directly to the Regional Director. The inmate must explain, in writing, the reason for not filing the complaint with the institution. If the Regional Director agrees that the complaint is sensitive, it will be accepted and a response to the complaint will be processed. If the Regional Director does not agree that the complaint is sensitive, the inmate will be advised in writing of that determination. The inmate may then pursue the matter by filing a BP-229 at the institution.

Disciplinary Procedures

Discipline
It is the policy of the Bureau of Prisons to provide a safe and orderly environment for all inmates. Violations of Bureau rules and regulations are dealt with by the Unit Discipline Committees (UDC) and/or the Disciplinary Hearing Officer (DHO). Inmates are advised upon arrival at the institution of the rules and regulations and are provided with copies of the Bureau’s Prohibited Acts, as well as local regulations.

Inmate Discipline Information
If a staff member observes or believes they have evidence an inmate has committed a prohibited act, the first step in the disciplinary process is writing an incident report. This is a written copy of the charges against the inmate. The incident report will ordinarily be delivered to the inmate within twenty-four (24) hours of the time staff became aware of the inmate’s involvement in the incident. An informal resolution of the incident may be attempted by staff. If the informal resolution is accomplished, the incident report will be removed from the inmate’s central file. Violation in the greatest severity category must be forwarded to the DHO for final disposition. If an informal resolution is not accomplished, the incident report is forwarded to the UDC for an initial hearing.

Initial Hearing
Inmates must ordinarily be given an initial hearing within three (3) work days of the time staff become aware of the inmate’s involvement in the incident (excluding the day staff became aware of the incident, weekends, and holidays). The inmate is entitled to be present at the initial hearing. The inmate may make statements or present documentary evidence on their behalf. The UDC may extend the time limits of these procedures for good cause. The Warden must approve any extension more than five (5) days. The inmate must be provided with written reasons for any extension. The UDC will either make a final disposition of the incident or refer it to the DHO.

Disciplinary Hearing Officer
The DHO conducts disciplinary hearings on serious rule violations. The DHO may not act on a case that has not been referred by the UDC. An inmate will be provided with advance written
notice of the charges not less than 24 hours before the inmate’s appearance before the DHO. The inmate may waive this requirement. An inmate will be provided with a full-time staff member of his choice to represent them if requested. An inmate may make statements in their own defense and may produce documentary evidence. The inmate may present a list of witnesses and request they testify at the hearing. Inmates may not question a witness at the hearing; the staff representative and/or the DHO will question any witness for the inmate. An inmate may submit a list of questions for the witness (es) to the DHO if there is no staff representative. The DHO will request a statement from all unavailable witnesses whose testimony is deemed relevant.

The inmate has the right to be present throughout the DHO hearing process, except during deliberations. The inmate charged may be excluded during appearances of outside witnesses or when institution security could be jeopardized. The DHO may postpone or continue a hearing for good cause. Reasons for the delay must be documented in the record of the hearing. Final disposition is made by the DHO.

**Appeals of All Disciplinary Actions**

Appeals of all disciplinary actions may be made through the Administrative Remedy Process. If the appeal is for a UDC sanction, no informal resolution attempt is necessary. If the appeal is for a DHO sanction, the remedy is to the Regional Director.

**Special Housing Unit Status**

There are two categories of special housing: Administrative Detention and Disciplinary Segregation.

**Administrative Detention**

Administrative Detention separates an inmate from the general population. To the practical extent, inmates in Administrative Detention will be provided with the same general privileges as inmates in general population. An inmate may be placed in Administrative Detention when the inmate is in holdover status during transfer, is a new commitment pending classification, is pending investigation or a hearing for a violation of Bureau regulations, is pending investigation or trial for a criminal act, is pending transfer, for protection, or is finishing confinement in Disciplinary Segregation.

**Disciplinary Segregation**

Disciplinary Segregation is used as a sanction for violations of Bureau rules and regulations. As inmates in Disciplinary Segregation are denied certain privileges, personal property will usually be impounded. Inmates placed in Disciplinary Segregation are provided with blankets, a mattress, a pillow, toilet tissue, and hygiene items (as necessary).

Inmates may possess legal and religious materials while in Disciplinary Segregation. Staff will provide a reasonable amount of non-legal reading material. Inmates in Disciplinary Segregation will be seen by a member of the medical staff daily, including weekends and holidays. A
designated unit staff member from each housing unit will visit the segregation unit daily. Inmates in both Administrative Detention and Disciplinary Segregation are provided with regular reviews of their housing status.

**Inmates Rights and Responsibilities**

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<tr>
<th>Rights</th>
<th>Responsibilities</th>
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<tbody>
<tr>
<td>1. You have the right to expect that you will be treated in a respectful, impartial, and fair manner by all staff.</td>
<td>1. You are responsible for treating inmates and staff in the same manner.</td>
</tr>
<tr>
<td>2. You have the right to be informed of the rules, procedures, and schedules concerning the operation of the institution.</td>
<td>2. You have the responsibility to know and abide by them.</td>
</tr>
<tr>
<td>3. You have the right to freedom of religious affiliation and voluntary worship.</td>
<td>3. You have the responsibility to recognize and respect the rights of others in this regard.</td>
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<td>4. You have the right to health care, which includes nutritious meals, proper bedding and clothing, and a laundry schedule for cleanliness of the same, an opportunity to shower regularly, proper ventilation for warmth and fresh air, a regular exercise period, toilet articles, and medical and dental treatment.</td>
<td>4. It is your responsibility not to waste food, to follow the laundry and shower schedule, maintain neat and clean living quarters, to keep your area free of contraband, and to seek medical and dental care as you may need it.</td>
</tr>
<tr>
<td>5. You have the opportunity to visit and correspond with family members and friends, and correspond with members of the news media, in accordance with Bureau rules and institution guidelines.</td>
<td>5. It is your responsibility to conduct yourself properly during visits. You will not engage in inappropriate conduct during visits to include sexual acts and introduction of contraband, and not to violate the law or Bureau guidelines through your correspondence.</td>
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6. You have the right to unrestricted and confidential access to the courts by correspondence (on matters such as the legality of your conviction, civil matters, pending criminal cases, and conditions of your imprisonment.)

7. You have the right to legal counsel from an attorney of your choice by interviews and correspondence.

8. You have the right to participate in the use of law library reference materials to assist you in resolving legal problems. You also have the right to receive help when it is available through a legal assistance program.

9. You have the right to a wide range of reading materials for educational purposes and for your own enjoyment. These materials may include magazines and newspapers sent from the community, with certain restrictions.

10. You have the right to participate in educational, vocational training, counseling, and employment programs as resources permit, and in keeping with your interests, needs, and abilities.

6. You have the responsibility to present honestly and fairly your petitions, questions, and problems to the court.

7. It is your responsibility to use the services of an attorney honestly and fairly.

8. It is your responsibility to use these resources in keeping with the procedures and schedule prescribed and to respect the rights of other inmates to the use of the materials and assistance.

9. It is your responsibility to seek and use such materials for your personal benefit, without depriving others of their equal rights to the use of this material.

10. You have the responsibility to take advantage of activities which will aid you to live a successful and law-abiding life within the institution and in the community. You will be expected to abide by the regulations governing the participation in such activities.
11. You have the right to use your funds for commissary and other purchases, consistent with institution security and good order, for opening bank and/or savings accounts, and for assisting your family, in accordance with Bureau rules. 11. You have the responsibility to meet your financial and legal obligations, including, but not limited to, DHO and court-imposed assessments, fines, and restitution. You also have the responsibility to make use of your funds in a manner consistent with your release plans, your family needs, and for other obligations that you may have.

**Greatest Severity Level Prohibited Acts**

100  Killing.

101  Assaulting any person, or an armed assault on the institution’s secure perimeter (a charge for assaulting any person at this level is to be used only when serious physical injury has been attempted or accomplished).

102  Escape from escort; escape from any secure or non-secure institution, including community confinement; escape from unescorted community program or activity; escape from outside a secure institution.

103  Setting a fire (charged with this act in this category only when found to pose a threat to life or a threat of serious bodily harm or in furtherance of a prohibited act of Greatest Severity, e.g., in furtherance of a riot or escape; otherwise the charge is properly classified Code 218, or 329).

104  Possession, manufacture, or introduction of a gun, firearm, weapon, sharpened instrument, knife, dangerous chemical, explosive, ammunition, or any instrument used as a weapon.

105  Rioting.

106  Encouraging others to riot.

107  Taking hostage(s).

108  Possession, manufacture, introduction, or loss of a hazardous tool (tools most likely to be used in an escape or escape attempt or to serve as weapons capable of doing serious bodily harm to others; or those hazardous to institutional security or personal safety;
e.g., hacksaw blade, body armor, maps, handmade rope, or other escape paraphernalia, portable telephone, pager, or other electronic device).

(Not to be used).

Refusing to provide a urine sample; refusing to breathe into a Breathalyzer; refusing to take part in other drug-abuse testing.

Introduction or making of any narcotics, marijuana, drugs, alcohol, intoxicants, or related paraphernalia, not prescribed for the individual by the medical staff.

Use of any narcotics, marijuana, drugs, alcohol, intoxicants, or related paraphernalia, not prescribed for the individual by the medical staff.

Possession of any narcotics, marijuana, drugs, alcohol, intoxicants, or related paraphernalia, not prescribed for the individual by the medical staff.

Sexual assault of any person, involving non-consensual touching by force or threat of force.

Destroying and/or disposing of any item during a search or attempt to search.

Use of the mail for an illegal purpose or to commit or further a Greatest category prohibited act.

Use of the telephone for an illegal purpose or to commit or further a Greatest category prohibited act.

Interfering with a staff member in the performance of duties most like another Greatest severity prohibited act. This charge is to be used only when another charge of Greatest severity is not accurate. The offending conduct must be charged as “most like” one of the listed Greatest severity prohibited acts.

Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another Greatest severity prohibited act. This charge is to be used only when another charge of Greatest severity is not accurate. The offending conduct must be charged as “most like” one of the listed Greatest severity prohibited acts.
Available Sanctions for Greatest Severity Level Prohibited Acts

A. Recommend parole date rescission or retardation.

B. Forfeit and/or withhold earned statutory good time or non-vested good conduct time (up to 100%) and/or terminate or disallow extra good time (an extra good time or good conduct time sanction may not be suspended).

B.1. Disallow ordinarily between 50% and 75% (27-41 days) of good conduct time credit available for year (a good conduct time sanction may not be suspended).

C. Disciplinary segregation (up to 12 months).

D. Make monetary restitution.

E. Monetary fine.

F. Loss of privileges (e.g., visiting, telephone, commissary, movies, recreation).

G. Change housing (quarters).

H. Remove from program and/or group activity.

I. Loss of job.

J. Impound inmate’s personal property.

K. Confiscate contraband.

L. Restrict to quarters.

M. Extra duty.

High Severity Level Prohibited Acts

200 Escape from a work detail, non-secure institution, or other non-secure confinement, including community confinement, with subsequent voluntary return to Bureau of Prisons custody within four hours.

201 Fighting with another person.

202 (Not to be used).

203 Threatening another with bodily harm or any other offense.
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204 Extortion; blackmail; protection; demanding or receiving money or anything of value in return for protection against others, to avoid bodily harm, or under threat of informing.

205 Engaging in sexual acts.

206 Making sexual proposals or threats to another.

207 Wearing a disguise or a mask.

208 Possession of any unauthorized locking device, or lock pick, or tampering with or blocking any lock device (includes keys), or destroying, altering, interfering with, improperly using, or damaging any security device, mechanism, or procedure.

209 Adulteration of any food or drink.

210 (Not to be used).

211 Possessing any officer’s or staff clothing.

212 Engaging in or encouraging a group demonstration.

213 Encouraging others to refuse to work, or to participate in a work stoppage.

214 (Not to be used).

215 (Not to be used).

216 Giving or offering an official or staff member a bribe, or anything of value.

217 Giving money to, or receiving money from, any person for the purpose of introducing contraband or any other illegal or prohibited purpose.

218 Destroying, altering, or damaging government property, or the property of another person, having a value in excess of $100.00, or destroying, altering, damaging life-safety devices (e.g., fire alarm) regardless of financial value.

219 Stealing; theft (including data obtained through the unauthorized use of a communications device, or through unauthorized access to disks, tapes, or computer printouts or other automated equipment on which data is stored).

220 Demonstrating, practicing, or using martial arts, boxing (except for use of a punching bag), wrestling, or other forms of physical encounter, or military exercises or drill (except for drill authorized by staff).
Being in an unauthorized area with a person of the opposite sex without staff permission.

(Not to be used).

(Not to be used).

Assaulting any person (a charge at this level is used when less serious physical injury or contact has been attempted or accomplished by an inmate).

Stalking another person through repeated behavior which harasses, alarms, or annoys the person, after having been previously warned to stop such conduct.

Possession of stolen property.

Refusing to participate in a required physical test or examination unrelated to testing for drug abuse (e.g., DNA, HIV, tuberculosis).

Tattooing or self-mutilation.

Sexual assault of any person, involving non-consensual touching without force or threat of force.

Use of the mail for abuses other than criminal activity which circumvent mail monitoring procedures (e.g., use of the mail to commit or further a High category prohibited act, special mail abuse; writing letters in code; directing others to send, sending, or receiving a letter or mail through unauthorized means; sending mail for other inmates without authorization; sending correspondence to a specific address with directions or intent to have the correspondence sent to an unauthorized person; and using a fictitious return address in an attempt to send or receive unauthorized correspondence).

Use of the telephone for abuses other than illegal activity which circumvent the ability of staff to monitor frequency of telephone use, content of the call, or the number called; or to commit or further a High category prohibited act.

Interfering with a staff member in the performance of duties most like another High severity prohibited act. This charge is to be used only when another charge of High severity is not accurate. The offending conduct must be charged as “most like” one of the listed High severity prohibited acts.

Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another High severity prohibited act. This charge is to be used only when another charge of High severity is not accurate. The
offending conduct must be charged as “most like” one of the listed High severity
prohibited acts.

Available Sanctions for High Severity Level Prohibited Acts

A. Recommend parole date rescission or retardation.

B. Forfeit and/or withhold earned statutory good time or non-vested good conduct time up to
50% or up to 60 days, whichever is less, and/or terminate or disallow extra good time (an
e extra good time or good conduct time sanction may not be suspended).

B.1 Disallow ordinarily between 25% and 50% (14-27 days) of good conduct time credit
available for year (a good conduct time sanction may not be suspended).

C. Disciplinary segregation (up to 6 months).

D. Make monetary restitution.

E. Monetary fine.

F. Loss of privileges (e.g., visiting, telephone, commissary, movies, recreation).

G. Change housing (quarters).

H. Remove from program and/or group activity.

I. Loss of job.

J. Impound inmate’s personal property.

K. Confiscate contraband.

L. Restrict to quarters.

M. Extra duty.

Moderate Severity Level Prohibited Acts

300 Indecent Exposure.

301 (Not to be used).

302 Misuse of authorized medication.
303 Possession of money or currency, unless specifically authorized, or in excess of the amount authorized.

304 Loaning of property or anything of value for profit or increased return.

305 Possession of anything not authorized for retention or receipt by the inmate, and not issued to him through regular channels.

306 Refusing to work or to accept a program assignment.

307 Refusing to obey an order of any staff member (may be categorized and charged in terms of greater severity, according to the nature of the order being disobeyed, e.g., failure to obey an order which furthers a riot would be charged as 105, Rioting; refusing to obey an order which furthers a fight would be charged as 201, Fighting; refusing to provide a urine sample when ordered as part of a drug-abuse test would be charged as 110).

308 Violating a condition of a furlough.

309 Violating a condition of a community program.

310 Unexcused absence from work or any program assignment.

311 Failing to perform work as instructed by the supervisor.

312 Insolence towards a staff member.

313 Lying or providing a false statement to a staff member.

314 Counterfeiting, forging, or unauthorized reproduction of any document, article of identification, money, security, or official paper (may be categorized in terms of greater severity according to the nature of the item being reproduced, e.g., counterfeiting release papers to effect escape, Code 102).

315 Participating in an unauthorized meeting or gathering.

316 Being in an unauthorized area without staff authorization.

317 Failure to follow safety or sanitation regulations (including safety regulations, chemical instructions, tools, MSDS sheets, OSHA standards).

318 Using any equipment or machinery without staff authorization.
319 Using any equipment or machinery contrary to instructions or posted safety standards.
320 Failing to stand count.
321 Interfering with the taking of count.
322 (Not to be used).
323 (Not to be used).
324 Gambling.
325 Preparing or conducting a gambling pool.
326 Possession of gambling paraphernalia.
327 Unauthorized contacts with the public.
328 Giving money or anything of value to, or accepting money or anything of value from, another inmate or any other person without staff authorization.
329 Destroying, altering, or damaging government property, or the property of another person, having a value of $100.00 or less.
330 Being unsanitary or untidy; failing to keep one’s person or quarters in accordance with posted standards.
331 Possession, manufacture, introduction, or loss of a non-hazardous tool, equipment, supplies, or other non-hazardous contraband (tools not likely to be used in an escape or escape attempt, or to serve as a weapon capable of doing serious bodily harm to others, or not hazardous to institutional security or personal safety) (other non-hazardous contraband includes such items as food, cosmetics, cleaning supplies, smoking apparatus and tobacco in any form where prohibited, and unauthorized nutritional/dietary supplements).
332 Smoking where prohibited.
333 Fraudulent or deceptive completion of a skills test (e.g., cheating on a GED, or other educational or vocational skills test).
334 Conducting a business; conducting or directing an investment transaction without staff authorization.
Communicating gang affiliation; participating in gang related activities; possession of paraphernalia indicating gang affiliation.

Circulating a petition.

Use of the mail for abuses other than criminal activity which do not circumvent mail monitoring; or use of the mail to commit or further a Moderate category prohibited act.

Use of the telephone for abuses other than illegal activity which do not circumvent the ability of staff to monitor frequency of telephone use, content of the call, or the number called; or to commit or further a Moderate category prohibited act.

Interfering with a staff member in the performance of duties most like another Moderate severity prohibited act. This charge is to be used only when another charge of Moderate severity is not accurate. The offending conduct must be charged as “most like” one of the listed Moderate severity prohibited acts.

Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another Moderate severity prohibited act. This charge is to be used only when another charge of Moderate severity is not accurate. The offending conduct must be charged as “most like” one of the listed Moderate severity prohibited acts.

**Available Sanctions for Moderate Severity Level Prohibited Acted**

A. Recommend parole date rescission or retardation.

B. Forfeit and/or withhold earned statutory good time or non-vested good conduct time up to 25% or up to 30 days, whichever is less, and/or terminate or disallow extra good time (an extra good time or good conduct time sanction may not be suspended).

B.1 Disallow ordinarily up to 25% (1-14 days) of good conduct time credit available for year (a good conduct time sanction may not be suspended).

C. Disciplinary segregation (up to 3 months).

D. Make monetary restitution.

E. Monetary fine.

F. Loss of privileges (e.g., visiting, telephone, commissary, movies, recreation).

G. Change housing (quarters).
H. Remove from program and/or group activity.
I. Loss of job.

J. Impound inmate’s personal property.
K. Confiscate contraband.
L. Restrict to quarters.
M. Extra duty.

Low Severity Level Prohibited Acts

400 (Not to be used).
401 (Not to be used).
402 Malingering, feigning illness.
403 (Not to be used).
404 Using abusive or obscene language.
405 (Not to be used).
406 (Not to be used).
407 Conduct with a visitor in violation of Bureau regulations.
408 (Not to be used).
409 Unauthorized physical contact (e.g., kissing, embracing).
498 Interfering with a staff member in the performance of duties most like another Low severity prohibited act. This charge is to be used only when another charge of Low severity is not accurate. The offending conduct must be charged as “most like” one of the listed Low severity prohibited acts.
499 Conduct which disrupts or interferes with the security or orderly running of the institution or the Bureau of Prisons most like another Low severity prohibited act. This charge is to be used only when another charge of Low severity is not accurate. The
offending conduct must be charged as “most like” one of the listed Low severity prohibited acts.

Available Sanctions for Low Severity Level Prohibited Acts

B.1 Disallow ordinarily up to 12.5% (1-7 days) of good conduct time credit available for year (to be used only where inmate found to have committed a second violation of the same prohibited act within 6 months); Disallow ordinarily up to 25% (1-14 days) of good conduct time credit available for year (to be used only where inmate found to have committed a third violation of the same prohibited act within 6 months) (a good conduct time sanction may not be suspended).

D. Make monetary restitution.

E. Monetary fine.

F. Loss of privileges (e.g., visiting, telephone, commissary, movies, recreation).

G. Change housing (quarters).

H. Remove from program and/or group activity.

I. Loss of job.

J. Impound inmate’s personal property.

K. Confiscate contraband

L. Restrict to quarters.

M. Extra duty.

Conclusion

Hopefully this information will assist you during your incarceration. Feel free to ask any staff member for assistance, particularly unit team staff. For individuals who are not yet in custody, and who have been given this publication to prepare for commitment, the Bureau’s Community Corrections Manager or the staff at the designated institution can clarify any other concerns.