

(b)(7)(E); (b)(7)(F)

BOP 24-Hour Staff Support Line Activated

Updated on 04-03-2020

Text Size

Save

Print

Email

(b)(7)(E); (b)(7)(F)

During the current COVID-19 pandemic, the lives of all persons around the globe and, in particular, Bureau staff, are being touched directly and indirectly by this deadly disease. Some staff have been infected with COVID-19 already. Many know someone who is, or has been infected. With a pandemic of this magnitude, it is possible that staff will lose loved ones, or even that the Bureau may suffer the loss of staff members to the virus. The stress evoked by COVID-19 weighs on us all.

We recognize most staff have COVID-related concerns. Some concerns may be related to the workplace. Other concerns may be connected to their family or home life. These concerns can cause stress, worry, or other difficult emotions. As law enforcement professionals, Bureau staff are accustomed to working under stressful conditions. However, the COVID-19 pandemic presents challenges that may, at times, appear overwhelming to many staff members.

To offer a helpful outlet for staff members to openly discuss their concerns, the agency activated a 24-hour Staff Support Line, [202-305-1234](tel:202-305-1234). You will not be asked to identify yourself, but you may if you wish. The person you speak to will be a Bureau staff member, with institution experience. You will be given an opportunity to share your concerns, receive support, and engage in problem solving. We believe that talking about your concerns, rather than silently carrying them inside, is a better way to cope with the stress of the COVID-19 pandemic.

The Bureau recognizes its responsibility to the workforce that fulfills its custody mission day after day, no matter how challenging. We encourage you to use the 24-hour Staff Support Line. This is one way we take care of our own.

[Back To Top](#)

Related Links

(b)(7)(E); (b)(7)(F)

Federal Bureau of Prisons



Protecting Society. Changing Lives.

(b)(7)(E); (b)(7)(F)